



Consolidated Bank of Kenya Ltd is Kenya's SME bank of choice that provides flexible financial solutions that support our customers in achieving success. The Bank is well positioned, with presence in majority of the country's business hubs to continually offer pleasant and convenient services. We seek to recruit a high caliber, results oriented and self-driven individual to fill the position of **Product Development Officer**.

PRODUCT DEVELOPMENT OFFICER

Job Purpose

Reporting to the Manager, Product Development & Innovation, the Product Development Officer will be responsible for managing the development of Assets, liabilities and digital products; review of strategic business challenges and provide support to the business on growing assets and liabilities products and digital solutions, compile and schedule requests for liabilities and mobile digital products and services; maintain product store and the roadmap.

Key Responsibilities

- Champion and gain buy-in for the product vision and roadmap from partner teams through collaboration, documentation, and negotiation that effectively influences peers and senior management.
- Business Process Re-engineering
- Execute product implementation between Business, Operations, Technology & all third parties.
- Conduct Market research
- Support product launches to ensure go-to market plans are effective and will deliver the planned performance indicators – financial and customer targets.
- Develop work plans for new and improved capabilities, together with internal and external partners and maintain service levels agreements with relevant functions and third parties.
- Share input for budget forecasts.

Qualifications and Competencies

- Holder of bachelor's degree in Economics, Marketing, Commerce, Banking and Finance or Technology or related field from a recognized university.
- Possession of professional Certification in Product Development/ Project Management/ AGILE Methodologies and Practices.
- At least 5 years' experience in product development with specific experience in:
 - i. Assets, liabilities and Digital Product development.

- ii. Delivery of financial products and services in a high growth environment.
 - iii. Building relationships, networks & Managing teams.
 - iv. Project Management/Relationship Management.
 - v. Experience in Mobile Money or Payments Platform Support will be advantageous.
- Should have appreciation and operating knowledge of the banking industry, market, trends as well as challenges.
 - Should have sound understanding of statutory and regulatory requirements of corporate governance, business and banking operations.

Method of Application

Please note that applications with the position applied for clearly indicated on top of the envelope together with a detailed Curriculum vitae and copies of academic and professional certificates, should be **HAND DELIVERED** or sent through **COURIER/POST OFFICE** to the Bank's Head Office located at Consolidated Bank House, Koinange Street, 6th Floor on or before **Tuesday, 26th May 2026** at 5.00 pm and addressed to:

**The Head of Human Resources
Consolidated Bank of Kenya Limited
P.O. Box 51133 - 00200
NAIROBI**

Consolidated Bank of Kenya Limited is an equal opportunity employer. Women and Persons with disabilities are encouraged to apply.